



Warren Heuman  
Vice President

## **CTS Offers On-Demand Communications Technology Training to Their Customers**

*Small to Mid-Sized Companies to Enhance  
Technical Knowledge at No Cost by  
Receiving Convergence Technologies  
Training and Certification*

SOUTHERN ILLINOIS AND ST. LOUIS — January 28, 2010 — CTS Technology Solutions, Inc., an industry leader in unified communications, announced today that the company is offering advanced on-demand communications technology training to their customers. The region's small to mid-sized companies are now able to easily enhance their technical knowledge at zero cost by receiving Convergence Technologies Training (CTT) and Certification. Through the company's membership in Technology Assurance Group (TAG), an international organization of unified communications providers representing \$400 million in combined sales, and their strategic partnership with TechnologyUS, CTS Technology Solutions, Inc. has created an avenue to enhance the skills sets of the businesses they serve, while further differentiating their value proposition from their competition.

"In our endless effort to provide solutions and services that drive customer profitability and productivity, we launched a program to help our customers stay at the forefront of communications technology," commented Warren Heuman, Vice President of CTS Technology Solutions, Inc.. "CTT is

a phenomenal program that delivers the latest information. It gives us another opportunity to share our expertise, enables our customers to enhance their understanding of our solutions, and illustrates our commitment to customer satisfaction. We believe the more knowledge someone possesses the more successful their company will become."

CTT provides students with a solid understanding of voice, video and data technologies, while focusing on the day to day knowledge of convergence technologies. Designed to dispel the mystery of VoIP and advanced applications, the training materials are written and delivered in step-by-step layman terms.

CTT is an extensive program with 13 modules comprised of 30 sessions that can be spread over a period of several weeks. The courseware builds upon each segment allowing for manageable scheduling in accordance with daily responsibilities. Taught by industry experts and experienced certified instructors, CTT courses are online via pre-recorded virtual classrooms and students connect via audio and web media streaming. Upon completion students receive a Convergence Technologies Training Certification.

"We're very excited about offering CTT to our valuable customers," added Mr. Heuman. "In conjunction with TechnologyUS ([www.technologyUS.com](http://www.technologyUS.com)), CTS

Technology Solutions, Inc. has the ability of providing our customers with a \$1,195 training program at no cost. One of our philosophies since the inception of the company was to offer as much technical knowledge as possible to our customers and this is just another example of us living up to it."

### **ABOUT CTS TECHNOLOGY SOLUTIONS, INC.**

CTS Technology Solutions, Inc. provides exceptional value through managed services that assures a fixed cost for our business partners. Our highly trained and motivated professionals constantly strive to offer proactive services that maximize the profits, productivity and competitive advantages of those partners.

Founded in 1984, CTS Technology Solutions, Inc. continues to be committed to establishing a dynamic partnership with our clients to ensure that their return on investment is maximized. Extensive technology resources, business consulting services and technical expertise allows our team of professionals to design and implement a wide range of solutions that best fit our partners' technology needs. For more information about CTS Technology Solutions, Inc. please call 1-800-443-3068 or visit [www.ctscomplete.com](http://www.ctscomplete.com).

