



Warren Heuman  
Vice President

## **CTS Stops Their Customers' Networks from Being Attacked**

*Region's Leading Unified Communications  
Provider Protects Their Customers'  
Valuable Information with Robust  
Solutions Designed to Safeguard Data  
Networks*

SOUTHERN ILLINOIS AND ST. LOUIS — December 21, 2009 — Attacks on an organization's data network occur on a frequent basis. This may come in the form of viruses, spyware or phishing. Many small to mid-sized businesses are missing the necessary technology to properly defend their critical information. As a result, CTS is delivering robust solutions such as email security, web defense and off site data backup applications that create a solid forttrace to combat everyday threats.

"One of the easiest avenues to penetrate a company's network is through email," commented Warren Heuman, Vice President of CTS Technology Solutions, Inc.. "Unwanted email continues to rise every year and as this occurs the threat to the network dramatically increases. The negative affect includes decreased employee productivity and downtime as well as the monetary costs associated with fixing the network if it's penetrated. Therefore, we have introduced to our customers a fully managed email defense software that provides perimeter-based security."

The intuitive solution offers a variety of benefits including spam blocking, virus and worm scanning, and email attack and fraud protection. The software also presents the network administrator with a number user friendly reports designed to aide in making the necessary changes to effectively deal with new threats. This must have business application manages, monitors and protects an

organization's email 24 hours a day, 7 days a week.

Additionally, CTS Technology Solutions, Inc. offers a web defense solution that proactively zeros in on spyware, viruses and phishing attacks. Web defense safeguards the entire network including remote users and adapts to the latest threats that occur. Companies benefit immediately after its implementation. For example, web defense reduces unproductive web surfing, network congestion, and employee downtime. It protects against vicious attacks and potential fraud, lowers the risk of confidential information leaks, identifies spyware-infected computers, and increases web visibility because it determines how end users spend their time on the web. However, the most important benefit is that it eliminates the time spent by IT professionals on threat management and enables them to focus on achieving strategic business objectives.

According to a survey conducted by *Continuity Insights* magazine, KPMG Risk Advisory Services, and The Hartford's Guide to Emergency Preparedness, more than 25% of all businesses experience a significant crisis in any given year – of those that do not have a data recovery plan, 43% will not re-open. The practice of storing information, the heart and lifeblood of any organization, onto data tapes locally and having someone take them home for safekeeping is an outdated and dangerous practice. CTS provides an off site data backup solution in the event the network goes down. This tool automatically and securely backs up all of an organization's data directly to the onsite appliance while simultaneously backing up a copy to the offsite storage application. This solution eliminates

the need to store and manage data tapes, reduces the expensive hardware needed to maintain those tapes, and increases the recovery speed of lost data.

"Advances in threat protection has come to a point where it's extremely cost effective for any business to secure their most critical asset. As our customers' trusted technology advisor we strongly encourage all organizations to take advantage of these solutions because it gives every business owner the peace of mind that their network and information are secure," commented Mr. Heuman.

### **ABOUT CTS TECHNOLOGY SOLUTIONS, INC.**

CTS Technology Solutions, Inc. provides exceptional value through managed services that assures a fixed cost for our business partners. Our highly trained and motivated professionals constantly strive to offer proactive services that maximize the profits, productivity and competitive advantages of those partners.

Founded in 1984, CTS Technology Solutions, Inc. continues to be committed to establishing a dynamic partnership with our clients to ensure that their return on investment is maximized. Extensive technology resources, business consulting services and technical expertise allows our team of professionals to design and implement a wide range of solutions that best fit our partners' technology needs. For more information about CTS Technology Solutions, Inc. please call 1-800-443-3068 or visit [www.ctscomplete.com](http://www.ctscomplete.com).