



Warren Heuman
Vice President

CTS Technology Solutions, Inc. to Distribute Essential Business Communications Disaster Recovery Tool

SOUTHERN ILLINOIS
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2009 – CTS Technology
Solutions, Inc. is offering a
failsafe disaster recovery system
known as PBX Disaster
Recovery. The dependable
system will provide reliable
backup for businesses across the
nation.

“When a company’s phone
system goes down business
stops,” says Mr. Warren
Heuman, Vice President. With
PBX Disaster Recovery,
business owners can rest easy
knowing that their system is
protected.”

As a universally compatible
solution, PBX Disaster
Recovery acts as an automatic
PBX failover. Should a PBX
suddenly go RNA (Ring No
Answer) or ATB (All Trunks
Busy), a hosted virtual PBX
from CTS Technology
Solutions, Inc. will take over
and route calls to preset
emergency numbers. The
backup system provides
seamless integration so that if a
PBX goes down, an
organization’s customer will
never know.

“Companies go to great
lengths to back up data, co-
locate servers, and otherwise
protect the vital parts of doing
business, but forget that their
PBX is a large part of what
connects them with customers,”
explains Heuman. “PBX disaster
recovery is one of the most
overlooked aspects of business
continuity planning – until it’s
too late.”

As a cost effective solution,
industry experts feel that the
PBX Disaster Recovery product
is an in-demand alternative to
high-priced backup phone
systems currently being offered.

“We feel it is our duty to
offer this product to every
business with a phone system,”
says Heuman. “Our goal is to
make sure that each company
has a contingency plan for their
telecommunications in case of
disaster, and we take pride in
knowing that our solution can
deliver that to them.”

To learn more about PBX
Disaster Recovery contact a
friendly representative at (618)
443-5102 or send an email to
wheuman@ctscomplete.com.

ABOUT CTS TECHNOLOGY SOLUTIONS, INC.

CTS Technology Solutions,
Inc. provides exceptional value
through managed services that
assures a fixed cost for our
business partners. Our highly
trained and motivated
professionals constantly strive to
offer proactive services that
maximize the profits,
productivity and competitive
advantages of those partners.

Founded in 1984, CTS
Technology Solutions, Inc.
continues to be committed to
establishing a dynamic
partnership with our clients to
ensure that their return on
investment is maximized.
Extensive technology resources,
business consulting services and
technical expertise allows our
team of professionals to design
and implement a wide range of
solutions that best fit our
partners’ technology needs. For
more information about CTS
Technology Solutions, Inc.
please call 1-800-443-3068 or
visit www.ctscomplete.com.