



Dave Heuman and Kelly Ethington of CTS, Dale Stein of TAG, and Warren Heuman of CTS

## **CTS Receives Telecommunication Industry's Top Award**

*Technology Assurance Group (TAG)  
Showcases **CTS** as a Top  
Telecommunication Company at its  
2008 National Convention*

SOUTHERN ILLINOIS AND ST. LOUIS — March 31, 2008 — CTS, a leading telecommunications provider, announced today that the company received one of Technology Assurance Group's top telecommunications awards at the association's 2008 National Convention held in San Diego in March. Technology Assurance Group (TAG), a national organization of independently owned telecommunication companies, selected CTS as the winner of the "Chairman's Silver Circle Award" for exceptional economic performance and superior customer satisfaction. CTS was highlighted as one of the nation's leading telecommunications companies during a special awards ceremony.

The prestigious awards, which are given out annually, are based on overall financial performance, customer satisfaction, and the ability to provide customers with cost effective telecommunications solutions. "In 2007, CTS outperformed and surpassed many of the best companies in the business," said Dale Johnson, president of Technology Assurance Group. "CTS's customer oriented focus fueled the company's overall success. Throughout the year they provided their customers with state-of-the-art technology giving businesses of all sizes a competitive advantage and improved profitability. CTS is one of

TAG's premier members and we were proud to showcase such a fine organization at our national convention."

David Heuman, president of CTS, Kelly Ethington, and Warren Heuman accepted the award for the company. "We're extremely proud of this accomplishment, because we were able to succeed, in a very competitive industry," said Mr. Heuman. "We attribute much of our success to the many benefits that we receive from our membership in TAG. The organization has been a refreshing approach to learning better business practices. TAG gives us support, focus and an outline to follow in order for us to build a better business. CTS is also very fortunate to have a team of dedicated professionals that are willing to implement new strategies. This process has not only benefited us, but our customers also experienced improved results in their businesses as well."

CTS offers businesses a variety of communication solutions including telephone systems, local/long distance service, Internet connectivity, web conferencing, teleconferencing, call accounting, and Voice over IP (VoIP). The company's mission is to serve the business community with tools that make organizations run more efficiently, increase their profitability and give them a competitive edge in their marketplace.

### **ABOUT CTS**

CTS Technology Solutions, Inc. is the regional leader in providing

business communication systems (telephone and computer/data systems). Founded in 1984, CTS Technology Solutions, Inc. continues to be committed to establishing a dynamic partnership with our clients to ensure that their return on investment is maximized. Extensive technology resources, business consulting services and technical expertise allows our team of professionals to design and implement a wide range of solutions that best fit our partners' communications needs. For more information about CTS Technology Solutions, Inc. please call 1-800-443-3068 or visit [www.ctscomplete.com](http://www.ctscomplete.com).

### **ABOUT TECHNOLOGY ASSURANCE GROUP (TAG)**

Technology Assurance Group, LLC (TAG) is a national organization of leading independently owned telecommunications companies. TAG provides its members with the competitive advantages necessary to achieve a dominant position in their marketplace. Members benefit from programs including strategic partnerships with communication solution providers, best business and management practices, and advanced sales training programs. TAG's mission is to leverage its members' combined economic power, to increase their sales and profit margins, and to bring advanced technology to the marketplace. For more information on TAG, please call 858-673-5800 or visit [www.tagnational.com](http://www.tagnational.com).