



**Technology Solutions, Inc.**

**Complete IT / VOICE**

Proactively Managing your Success



# CTS Managed IT

## Technology Peace of Mind

*“Technology must do two things; increase your profitability and give you a competitive advantage.”*

**Technology** is a critical enabler to your business and is in need of attention to ensure it's running predictably, optimally, and securely. Our fully managed program is the ideal solution for an organization like yours, an organization that demands the utmost in technology capabilities, reliability, and quality service.

### Your Complete Managed Services Solution

Technology management and service for a fixed monthly cost - it's that simple. We provide all of the benefits of an internal MIS department for a fraction of the cost of staffing one yourself.

We reduce the business impact of technology failures by minimizing their occurrence, and any unforeseen issues are dealt with as a top priority.



A “stand-alone”  
solution with  
possible migration  
to  
Complete **IT/VOICE**.



### Program Features:

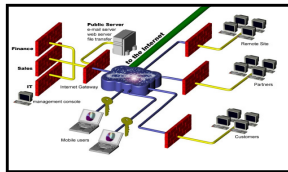
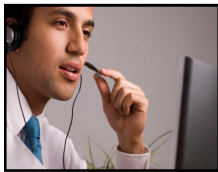
- **Technology Health and Performance Monitoring** verifies your organization's technology is running in a stable and secure fashion. We monitor for health, error conditions, and overall performance of your technology.
- **Asset Tracking** delivers greater control of your IT assets through regular audits of the network assets.
- **Security Policies and Configurations** uses properly designed and implemented security and user policies to ensure your network is secured from the inside out. We report any infractions that occur.
- **Quarterly Network Health Review** dedicates time to review reports and issues that are important to the ongoing performance of your network. We translate technology into business terms for you.
- **Patch Management** ensure all of your Windows servers and PCs have the most up-to-date security and system patches, helping to optimize performance and minimize security risk.
- **One Partner** for all your technology needs ensures that all the technologies work together seamlessly and allows for maximum benefit and ROI.

## CTS Managed Services **Components & Applications**

- Workstations
- Firewall
- Support
- Data Backup
- IT Consulting
- Data Switch
- Antivirus
- Complete Monitoring Services
- Remote Response
- On-site Service

### Available Optional Components & Applications

- Exchange Email Management



### Program Advantages:

- Lets you focus on your business.
- Measurements to manage by.
- Increases employee productivity.
- A single monthly cost for superior technology care.
- Reduced Technology downtime through proactive maintenance.

A “stand-alone” solution with possible migration to **Complete IT/VOICE.**

### MISSION STATEMENT

CTS provides exceptional value through managed services that assures a fixed cost for our business partners. Our highly trained and motivated professionals constantly strive to offer proactive services that maximize the profits, productivity, and competitive advantages of those partners.



**Celebrating 25 years in business...**  
providing exceptional service, building long term partnerships with our customers, and being a pioneer in communications technology.

### Corporate Headquarters

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