



Total IT Support

Forget about your network and focus on your business!

We are a proactive co-sourcing partner that can suggest meaningful improvements in business processes, and share best practices. We can help establish goals that focus on how improved IT services delivery can result in better business value.

Benefits

- Accessible & Responsive Support for your employees enhances productivity
- Diverse Expertise ensures all of your support needs are met.
- Reduce costs through a proactive support model
- Stabilize and secure your environment
- Guaranteed Service Levels ensure you have support when you need it.
- Ongoing business reviews ensure we are providing the support you need.

A comprehensive solution that covers all your support needs.

- ✓ Increase Productivity
- ✓ Decrease Costs
- ✓ Minimize Downtime
- ✓ Secure Your Data
- ✓ Focus on Your Business

Features

- US Based Help Desk & Network Operations Center
- 24x7x365 monitoring and support using ITIL-based best practices and methodologies
- Patch assessment, vulnerability scanning, and security reporting to help meet audit requirements for Sarbanes-Oxley, HIPAA, GLBA and privacy regulations
- Proactive management to handle day-to-day maintenance tasks
- MSP Alliance Certification of our NOC facilities



"Analysts estimate that by employing the technologies of managed IT services, a typical enterprise can decrease their total cost of ownership by up to 35%"
 --- Will Scott, Cisco Systems

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